

L Number	Hits	Search Text	DB	Time stamp
1	7704	call with ('intelligent peripheral' or 'IP' or 'service platform')	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:29
2	229375	caller or 'calling adj (party or individual or person)' or customer	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:19
3	2326190	'ACD' or 'automatic call distributor' or switch\$5	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:21
4	16368	(caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:21
5	1496	(call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:29
6	6725	scp	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:29
7	616	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and scp	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:29
8	120525	'intelligent peripheral' or 'IP' or 'service platform'	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:30
9	913	scp with ('intelligent peripheral' or 'IP' or 'service platform')	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:30
10	379	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform'))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:30
11	375	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform'))	USPAT; US-PGPUB	2004/09/24 11:32

12	276	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and 379/\$.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:35
13	235	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and 379/\$.ccls.) and @ad<20020115	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:33
14	199	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and 379/\$.ccls.) and @ad<20020115	USPAT	2004/09/24 11:34
15	132749	prompt\$3 or 'ivr' or 'voice response'	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:34
16	7696	(caller or 'calling adj (party or individual or person)' or customer) with (prompt\$3 or 'ivr' or 'voice response')	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:35
17	197	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with (prompt\$3 or 'ivr' or 'voice response'))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:35
18	149	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with (prompt\$3 or 'ivr' or 'voice response')) and 379/\$.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:37
19	1	((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with (prompt\$3 or 'ivr' or 'voice response')) and 379/22.01.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:36

20	15	(((call with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with ('ACD' or 'automatic call distributor' or switch\$5))) and (scp with ('intelligent peripheral' or 'IP' or 'service platform')) and ((caller or 'calling adj (party or individual or person)' or customer) with (prompt\$3 or 'ivr' or 'voice response')))) and 379/221.11.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/09/24 11:37
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